

Building Great Workplace Relationships

Course Outline



Workshop Purpose

To enable workshop participants to enhance their ability to build great working relationships with others

What you will learn?

Building Great Workplace Relationships is a program that helps you to build and enhance relationships you have at work. Helping you to unpack the conditions that positively contribute to effective relationships, the program provides you with the skills, knowledge and resources you need to understand and strengthen relationships at work and to develop a practical action plan to implement back in the workplace.



Learning Outcomes

On completion of this workshop, participants will be able to...

- Describe the **key features of great working relationships**
- Understand the **communication process** and factors that can make communication a challenge
- Enhance their ability to **diagnose why** workplace relationships might not be working as well as they could be
- Understand the role **assumptions** can play in workplace dealings
- Enhance their **questioning and listening** skills
- **Map** and **analyse** relationships with key stakeholders
- Describe what **collaboration** with stakeholders looks like in practice
- Understand the **drivers and barriers to collaboration** with stakeholders
- Have **insight** into their **current** relationships with key stakeholders
- Understand how to strengthen **relationships** in the workplace
- Develop a **personal stakeholder engagement** action plan to implement back in the workplace
- Describe the benefits of **networking**, and identify plans to actively build stronger professional networks

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hours